



**State of New Jersey**  
DEPARTMENT OF MILITARY AND VETERANS AFFAIRS  
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**DEPARTMENTAL BULLETIN NO. 6**

**1 June 2006**

**DIRECTORY ASSISTANCE CALLS**

1. This bulletin applies to all state and federal employees, contract employees, offices and agencies within the New Jersey Department of Military and Veterans Affairs (DMAVA). As part of an aggressive initiative to identify cost saving opportunities, the state is introducing a major change in how employees call Directory Assistance.

2. Effective 1 June 2006, employees will no longer dial "411", (Area Code) 555-1212 or any other directory assistance phone number. Instead, all staff members are directed to use the following new number:

**DIRECTORY ASSISTANCE 1-602-293-4907**

3. This new number will be used when calling from a department land-line, cell phone or Blackberry. Employees will hear a special greeting identifying the new AT&T service ("Welcome to Directory Assistance for the State of New Jersey.") Cell phone callers should not use the auto-connect feature which adds an additional \$.15 to each call. Additionally, all cell phone and Blackberry users are directed to add the new **State of New Jersey Directory Assistance number 1-602-293-4907** to your dialing directories

4. Effective immediately all department employees are expected to use the new Directory Assistance number exclusively. Employees who bypass the service will be considered in breach of the new statewide telecommunications policy and will be expected to reimburse the State of New Jersey for all unauthorized Directory Assistance calls.

5. It is estimated this change will produce an approximate 40% annual savings for directory assistance charges. To help further reduce this expense, all employees are reminded that Directory Assistance is also available on the web at the following locations and should be used as a primary source whenever possible.

**Verizon Super Pages -** <http://www.superpages.com/>

**AT&T-** <http://www.anywho.com/>

**SBC Yellow Pages-** <http://www.yellowpages.com/>

In addition, all DMAVA state network users may access NJ Direct via the web to look-up telephone and contact information on any state employee at: <http://njdirect.state.nj.us/>

6. Questions from state employees concerning this bulletin should be addressed to the state Telecom Manager at 609-530-6925. Questions from federal employees and NJARNG unit members concerning this bulletin should be addressed to the G-6 Communications Branch Chief at 609-562-0848.

OFFICIAL:

A handwritten signature in black ink, appearing to read "David S. Sneider", with a stylized flourish at the end.

DAVID S. SNEDEKER.  
Chief Information Officer  
Acting Director Information and Administrative  
Services Division

GLENN K. RIETH  
Major General, NJARNG  
The Adjutant General

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